

Reservation Policy

Confirmation Rules:

A reservation service fee of \$6 for individual campsites, yurts, and facilities; and, \$25 for group camps and facilities, will be assessed for each reservation.

Payment in full is required to confirm all reservations (additional vehicle fees are collected at the park).

Payments by check or money order must arrive within ten days of the date your reservation was processed. Reservations for which payment is not received within 10 days will be cancelled.

Payment by credit or debit card is encouraged. Payment in full will be immediately processed, allowing reservations to be confirmed. Written checks will add time to the process of confirming reservations.

Changes in Your Reservation:

Modification Policy:

In order to modify a reservation, the call center must be contacted at (866)-634-3246 between 8:30 a.m. and 5:00 p.m. Mountain Standard Time (7 days a week).

A service charge of ten dollars (\$10), or the first night's fee (whichever is less), will be assessed for the modification of a reservation, for each campsite or facility reserved, that involves reducing the planned length of stay, if notice is received more than twenty-four (24) hours in advance of the scheduled arrival time. These same modifications made less than twenty-four (24) hours in advance of the scheduled arrival time shall result in the assessment of a ten dollar (\$10) service charge, and may require the forfeiture of the first night's camping fee.

If circumstances prevent check-in on the scheduled arrival day, campers are requested to notify the park of a change in schedule. Depending on when notification is given, a first night's use fee may be charged.

Cancellation Policy:

Cancellations for bookings made online may be processed either online or through the call center. Reservations may be cancelled by calling (866) 634-3246 between 8:30 a.m. and 5:00 p.m. Mountain Standard Time (7 days a week).

A service charge of ten dollars (\$10), or the first night's fee (whichever is less), will be assessed for the cancellation of a reservation, for each campsite or facility, if notice is received more than twenty-four (24) hours in advance of the scheduled arrival time. Cancellations made less than twenty-four (24) hours in advance of the scheduled arrival time shall result in the assessment of a ten dollar (\$10) service charge and may require the forfeiture of the first night's camping fee.

Reservation No-Shows:

Reservation holders failing to cancel their reservation, or to check-in prior to the designated checkout time for the reserved campsite or facility, will be considered "no-shows" for that period, and will only be eligible for a refund of any remaining unused portion of the reserved stay. The original reservation fee and any reservation change fees are not refundable.

Motor Vehicle Entry Fees:

Use fees include the daily Motor Vehicle Entry Fee (MVEF) for one vehicle per reservation for the length of stay. All additional vehicles will be charged an MVEF fee of \$4.00 per vehicle, per day, unless that vehicle displays an Idaho State Parks and Recreation Annual Pass. Towed vehicles are not considered to be an additional vehicle. Additional vehicle parking is limited. Please check with local park staff on availability and limitations. Annual passes may be purchased by calling the destination park, or by calling or visiting the Department of Parks and Recreation Boise Headquarters or Regional Offices in Coeur d'Alene and Idaho Falls. The cost of an annual pass is \$25.00 for the first pass and \$5.00 for a second pass (for a second vehicle owned by the same family).

Campsite Occupancy:

Campsite occupancy regulations allow for a maximum of 8 people on an individual site and 16 people on a companion camping site. Exceptions may be granted if the occupants comprise a single-family group of adults and minor children (under 18 years of age).

Where space permits, you are allowed one (1) camping unit per individual site. A camping unit is considered to be one (1) RV and/or two (2) tents or any combination not to exceed one (1) RV and two (2) tents per individual site. Two (2) camping units may occupy a companion site, however two (2) RV's will not fit on all companion sites. Please check the site details for maximum widths.

Refunds:

Refunds will be processed via the original method of payment used. If paid by credit card, the original account will be credited electronically. If paid by check or money order, refunds will be provided in cash at the park or by check (via mail) from the Idaho Department of Parks and Recreation.

General Campground Rules:

Quiet hours are enforced from 10:00 p.m. to 7:00 a.m. local park time.

Please be considerate of fellow campers and arrive early (prior to 10:00 p.m.) to set up your campsite. The noise created from setting up is often disturbing to other campers. If this is not possible please be respectful and keep noise to a minimum. Your co-operation is appreciated!

Campfires are allowed in designated areas only!

Pets must be kept on a leash. Please check with destination park staff for local restrictions.

Check out time is 1:00 p.m. Late checkouts may incur additional fees unless prior arrangements have been made.

Fireworks are prohibited in all parks, at all times. No Exceptions!